

**Camping Rendez-vous Kandersteg**  
Rendez-vous Kandersteg AG  
Schwandstrasse 2  
3718 Kandersteg

**Camping**  
**Rendez-vous**  
**Kandersteg**

Kandersteg, November 2020

## **Reservation conditions Camping Rendez-vous**

### **Reservation requests**

Reservations are generally made online using the reservation request form on our website [www.camping-kandersteg.ch](http://www.camping-kandersteg.ch).

In July and August and in December and January there is a minimum stay of 7 nights necessary for a reservation. Reservations for Easter, Ascension and Pentecost can be made from 3 nights.

### **Arrival and departure times**

Reserved places can be occupied from 2 p.m. on the day of arrival. Earlier arrival possible by arrangement. If the arrival is planned after 6 p.m., the guest must notify us by phone. Otherwise the space will be available and the deposit paid will not be refunded. Departing guests must leave the space by noon at the latest. Later departure by arrangement.

### **Reservation fee and deposit**

The timely payment of the deposit of CHF100.00/€100.00 by credit card or on our bank account guarantees the definitive reservation and counts as approval of our reservation provisions. If the timely transfer fails to appear, we will hand on the space. The bank charges are at the customers cost.

### **Financial obligation through the reservation**

The guest commits to pay the full course fee for the minimum duration (3 resp. 5 or 7 nights), i.e. not only to pay for the space, but also for the people, even if, for whatever reason, it arrives late or leaves early. In case of cancellation or early departure, we have the right to hand on the reserved space.

### **Offsetting or refunding the deposit**

The deposit of CHF 100.00 will be deducted when the invoice is paid on the day of departure. In the event of cancellation in writing or by telephone at least 10 days before arrival, 70% of the deposit will be refunded or 100% will be credited for a later reservation. In case of later cancellations, the deposit cannot be refunded and cannot be credited. In the event of illness, death or accident, please take out a cancellation insurance.

April 2020: Addition during the Corona pandemic

If the campsite is closed due to the Corona pandemic at the booked time, 100% of the deposit will be refunded or credited for a next visit.